













# CONTENT

CHARLOTTE, NC

**WEDNESDAY, MAY 16, 2024**

TOPIC	TIME SLOT		SPEAKER	ORGANIZATION(S)
<b>Welcoming Remarks</b>	<b>8:20 – 8:30 a.m.</b>		<b>Gordon Bass</b>	<b>PACE</b> Story Inspired Results
Unlocking the potential of generative AI for personal and business transformation	<b>8:30 – 9:00 a.m.</b>		<b>Jim Marous</b>	<b>THE FINANCIAL BRAND</b>
The new consumer psychology: Empower me, don't sell me	<b>9:00 – 9:35 a.m.</b>		<b>Rebecca Brown</b>	<b>PACE</b> Story Inspired Results
How modern marketers should be thinking about AI	<b>9:35 – 9:45 a.m.</b>		<b>Jim Lecinski</b>	<b>Northwestern University</b>
Developing innovative digital experiences and products	<b>9:45 – 10:35 a.m.</b>		<b>Ana Grace &amp; Michael Meder</b>	<b>WOMEN IN PRODUCT</b> + <b>PACE</b> <b>Disney Parks</b> Story Inspired Results
<b>Break</b>	<b>10:35 – 10:50 a.m.</b>			
The secrets to high-impact content	<b>10:50 – 11:25 a.m.</b>		<b>David Brown &amp; Andrew Bolton</b>	<b>Knotch</b>
Enabling moments that matter through a data-focused CRM strategy	<b>11:25 a.m. – 12 p.m.</b>		<b>Jared Roy</b>	<b>salesforce</b>
<b>Lunch &amp; Networking</b>	<b>12:00 – 1:15 p.m.</b>			
AI in action: How brands are successfully implementing AI strategies	<b>1:25 – 2:10 p.m.</b>		<b>Jim Lecinski</b>	<b>Northwestern University</b>
The technology conundrum: Content, CMS, CRM, CDP and CX	<b>1:25 – 2:10 p.m.</b>		<b>Adam Morgan &amp; Gordon Locke</b>	<b>ELEVATE DIGITAL</b> + <b>PACE</b> Story Inspired Results
Making AI work for your business	<b>2:10 – 2:20 p.m.</b>		<b>Jim Lecinski</b>	<b>Northwestern University</b>
A critical convergence of media, content and customer journeys	<b>2:20 – 2:55 p.m.</b>		<b>Winnie Shen</b>	<b>ZETA</b>
<b>Closing Remarks</b>	<b>2:55 – 3:05 p.m.</b>		<b>Gordon Bass</b>	<b>PACE</b> Story Inspired Results