## DAVID BROWN 8 ANDREW BOLTON THE SECRETS TO HIGH-IMPACT CONTENT



## 5 POINTS TO REMEMBER AND 5 ACTIONS TO TAKE

90% OF ENTERPRISE MARKETERS DON'T BELIEVE THEY ARE CORRECTLY MEASURING CONTENT PERFORMANCE. Justify the value of content by first developing content measurement frameworks aligned with real business outcomes. BUSINESS OUTCOMES ARE OBSERVABLE CHANGES IN PERFORMANCE THAT CAN BE ATTRIBUTED TO CONTENT. Measure content impact through tactics, KPIs and objectives, all which ladder up to ultimate business objectives. ADVANCED CONTENT IMPACT MEASUREMENT PROVIDES A DIRECT PATH FOR CONTENT OPTIMIZATION. Build your content governance programs from an enterprise-wide understanding of real content impact. CORROSIVE CONTENT ATTRACTS TRAFFIC BUT UNDERMINES TRUE BUSINESS OUTCOMES. Revise or retire corrosive content and focus promotion on assets that deliver both high traffic and high business impact.

MOST CONTENT KPIS ARE NOT CONNECTED TO ANY LEGITIMATE MEASURES OF SUCCESS.

Use a balance of leading/lagging indicators to know how things are going sooner rather than later.